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10/015,026	12/11/2001	Gautam Bhargava	VIAL001	6332

7590 06/19/2003  
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EXAMINER

GAUTHIER, GERALD

ART UNIT	PAPER NUMBER
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2645

DATE MAILED: 06/19/2003

Please find below and/or attached an Office communication concerning this application or proceeding.

**Office Action Summary**

Application No.

10/015,026

Applicant(s)

BHARGAVA ET AL.

Examiner

Gerald Gauthier

Art Unit

2645

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --  
Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).
- Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

**Status**

- 1) ☐ Responsive to communication(s) filed on \_\_\_\_.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

**Disposition of Claims**

- 4) ☒ Claim(s) 1-38 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_ is/are withdrawn from consideration.
- 5) ☐ Claim(s) \_\_\_\_ is/are allowed.
- 6) ☒ Claim(s) 1-38 is/are rejected.
- 7) ☐ Claim(s) \_\_\_\_ is/are objected to.
- 8) ☐ Claim(s) \_\_\_\_ are subject to restriction and/or election requirement.

**Application Papers**

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on \_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
- Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
- 11) ☐ The proposed drawing correction filed on \_\_\_\_ is: a) ☐ approved b) ☐ disapproved by the Examiner.
- If approved, corrected drawings are required in reply to this Office action.
- 12) ☐ The oath or declaration is objected to by the Examiner.

**Priority under 35 U.S.C. §§ 119 and 120**

- 13) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some \* c) ☐ None of:
- ☐ Certified copies of the priority documents have been received.
  - ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_.
  - ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
- \* See the attached detailed Office action for a list of the certified copies not received.
- 14) ☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application).
- a) ☐ The translation of the foreign language provisional application has been received.
- 15) ☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. §§ 120 and/or 121.

**Attachment(s)**

- 1) ☒ Notice of References Cited (PTO-892) 4) ☐ Interview Summary (PTO-413) Paper No(s). \_\_\_\_
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948) 5) ☐ Notice of Informal Patent Application (PTO-152)
- 3) ☐ Information Disclosure Statement(s) (PTO-1449) Paper No(s) \_\_\_\_ 6) ☐ Other: \_\_\_\_

**DETAILED ACTION**

***Claim Rejections - 35 USC § 102***

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.

2. **Claims 1-8, 12-13, 15-16, 19-20, 28-29, and 31-32** are rejected under 35 U.S.C. 102(b) as being anticipated by Lennig et al. (US 5,479,488).

Regarding **claim 1**, Lennig discloses an apparatus for automation of directory assistance using speech recognition (column 1, lines 9-11), (which reads on claimed “a system for providing voice activated access to information from a plurality of data sources and voice repositories in a single phone call session”), the system comprising:

a telephony platform (33 on FIG. 2);

a speech recognizer (14 A on FIG. 2) for recognizing user's voice commands (column 5, lines 40-48);

a plurality of voice grammars (column 5, line 42 “vocabulary”) that span relevant contexts for all data sources and voice repositories (column 5, lines 40-48) [The voice processing unit employ the flexible vocabulary and a priori probabilities for assisting the calls];

a plurality of extractors (column 5, line 49 "priori probabilities") for accessing information from the data sources and voice repositories (column 5, lines 49-53) [The priori probability is using the calling number to be used to weight the speech recognition result]; and

an interpreter (23 on FIG. 2) for parsing the voice commands recognized using the speech recognizer and the voice grammars and controlling the telephony platform and the means for accessing information (column 5, lines 16-31) [The controller prompts the customer to speak information into the system to initiate the appropriate action].

Regarding **claim 2**, Lennig discloses wherein the telephony platform provides a point of presence for placing phone calls to the system (column 5, lines 9-15).

Regarding **claim 3**, Lennig discloses wherein the telephony platform supports various standard telephony features (column 5, lines 9-15).

Regarding **claim 4**, Lennig discloses wherein the voice grammars support main and auxiliary voice commands (column 5, lines 32-38).

Regarding **claim 5**, Lennig discloses wherein the voice grammars support many languages (column 6, lines 1-11).

Regarding **claim 6**, Lennig discloses wherein each of the plurality of extractors is specific to a particular data source and voice repository (column 6, lines 19-33).

Regarding **claim 7**, Lennig discloses wherein the plurality of extractors are activated by the server (column 6, lines 34-53).

Regarding **claim 8**, Lennig discloses wherein the plurality of extractors extract information from the data sources and voice repositories (column 6, lines 34-53).

Regarding **claim 12**, Lennig discloses wherein the interpreter controls the telephony platform for placing outbound calls, putting the calls on hold, and later reconnecting with the calls put on hold (column 5, lines 1-15).

Regarding **claim 13**, Lennig discloses wherein the interpreter redirects information to peripheral devices (column 4, lines 42-55).

Regarding **claim 15**, Lennig discloses a method for automation of directory assistance using speech recognition (column 1, lines 9-11), (which reads on claimed "a method for providing voice activated access to a plurality of data sources and voice repositories in a single phone call session"), the method comprising the steps of:

logging on by a user (column 5, lines 62-65) [It determines whether or not the number is known];

recognizing voice commands issued by the user (column 6, lines 1-4) [The reply is compared with a lexicon of languages];

interpreting the voice commands (column 6, lines 1-11) [The system prompt the caller to choose the language to use to interpret the caller's commands];

extracting information from the data sources and voice repositories (column 6, lines 19- 33) [The locality name is determined using the locality lexicon that comprise the names of the localities]; and

presenting the extracted information to the user (column 6, lines 34-53) [The system prompt the caller for the city and presented the fro the information on the city].

Regarding **claims 16 and 29**, Lennig discloses placing a call to a telephony platform by the user (column 5, lines 1-15);

holding the call on an incoming leg by the telephony platform (column 5, lines 1-15);

creating an outbound leg by the telephony platform to a server (column 5, lines 1-15); and

authenticating the user (column 5, lines 62-65).

Milewski teaches directing extractors for a VoiceXML stream for authenticating the user (column 3, lines 33-46);

Regarding **claims 19 and 31**, Lennig discloses wherein the recognizing step comprises matching the voice commands with voice grammars (column 5, lines 40-48).

Regarding **claims 20 and 32**, Lennig discloses parsing the received information (column 5, lines 54-61); and

directing the information to a server that activates the relevant extractor (column 5, lines 54-61).

Regarding **claim 28**, Lennig discloses a method for automation of directory assistance using speech recognition (column 1, lines 9-11), (which reads on claimed "a computer program product for providing voice activated access to information from a plurality of data sources and voice repositories in a single phone call session"), the computer program product (14 on FIG. 2) embodied on one or more computer readable media (column 4, lines 35-41) and comprising:

a computer readable program code means for logging by a user (column 5, lines 62-65) [It determines whether or not the number is known];

a computer readable program code means for recognizing voice commands issued by the user (column 6, lines 1-4) [The reply is compared with a lexicon of languages];

a computer readable program code means for interpreting the voice commands (column 6, lines 1-11) [The system prompt the caller to choose the language to use to interpret the caller's commands];

a plurality of computer readable program code means for extracting information from the data sources and voice repositories (column 6, lines 19- 33) [The locality name is determined using the locality lexicon that comprise the names of the localities]; and

a computer readable program code means for presenting the extracted information to the user (column 6, lines 34-53) [The system prompt the caller for the city and presented the fro the information on the city].

***Claim Rejections - 35 USC § 103***

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

4. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

5. **Claims 9-11, 14, 17, 21-27 and 33-38** are rejected under 35 U.S.C. 103(a) as being unpatentable over Lennig in view of Milewski et al. (US 6,501,834).



Regarding **claim 9**, Lennig as applied to **claim 8** differs from **claim 9**, in that it fails to disclose a VoiceXML generator.

However, Milewski teaches wherein the extracted information is passed to a VoiceXML generator (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use a VoiceXML generator of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of a VoiceXML generator such as the system would render the associate information when it sent.

Regarding **claim 10**, Lennig and Milewski as applied to **claim 9** differs from **claim 10**, in that it fails to disclose converting the information into a VoiceXML stream.

However, Milewski discloses wherein the VoiceXML generator converts the information into a VoiceXML stream (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use converting the information into a VoiceXML stream of Milewski in the invention.

The modification of the invention would offer the capability of converting the information into a VoiceXML stream such as the system would render the associate information when it sent.

Regarding **claim 11**, Lennig as applied to **claim 1** differs from **claim 11**, in that it fails to disclose a VoiceXML parser.

However, Milewski discloses wherein the interpreter has a VoiceXML parser for parsing the VoiceXML streams (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use a VoiceXML parser of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of a VoiceXML parser such as the system would render the associate information when it sent.

Regarding **claim 14**, Lennig as applied to **claim 1** differs from **claim 14**, in that it fails to disclose reading back the VoiceXML stream to the user.

However, Milewski teaches wherein the interpreter controls a text to speech software to read back the VoiceXML stream to the user (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use reading back the VoiceXML stream to the user of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of reading back the VoiceXML stream to the user such as the system would render the associate information when it sent.

Regarding **claim 17**, Lennig as applied to **claim 16** differs from **claim 17**, in that it fails to disclose using Hyper Text Transfer Protocol.

However, Milewski teaches wherein the directing step is done using Hyper Text Transfer Protocol (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use Hyper Text Transfer Protocol of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of using Hyper Text Transfer Protocol such as the system would render the associate information when it sent.

Regarding **claim 21**, Lennig as applied to **claim 20** differs from **claim 21**, in that it fails to disclose using Hyper Text Transfer Protocol.

However, Milewski teaches wherein the directing step uses the Hyper Text Transfer Protocol (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use Hyper Text Transfer Protocol of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of using Hyper Text Transfer Protocol such as the system would render the associate information when it sent.

Regarding **claims 22 and 33**, Lennig discloses activating the extractors to extract the information from the data sources and voice repositories (column 5, lines 54-61); and

Lennig fails to disclose a VoiceXML Generator.

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However, Milewski teaches converting the extracted information to a VoiceXML stream by a VoiceXML Generator (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use a VoiceXML Generator of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of a VoiceXML Generator such as the system would render the associate information when it sent.

Regarding **claims 23 and 34**, Lennig as applied to **claims 15 and 28** differs from **claims 23 and 24**, in that it fails to disclose parsing the VoiceXML stream.

However, Milewski teaches parsing the VoiceXML stream by an interpreter (column 3, lines 33-46); and

performing an actionable step (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use parsing the VoiceXML stream of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of parsing the VoiceXML stream such as the system would render the associate information when it sent.

Regarding **claims 24 and 35**, Lennig and Milewski as applied to **claims 15 and 28** differs from **claims 23 and 24**, in that it fails to disclose reading the VoiceXML stream.

However, Milewski teaches wherein the performing step further comprises reading the VoiceXML stream to the user using text to speech engine (column 3, lines 33-46).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use reading the VoiceXML stream of Milewski in the invention.

The modification of the invention would offer the capability of reading the VoiceXML stream such as the system would render the associate information when it sent.

Regarding **claims 25 and 36**, Lennig discloses wherein the performing step further comprises emailing the extracted information to a user specified address (column 6, lines 34-53).

Regarding **claims 26 and 37**, Lennig discloses wherein the performing step further comprises faxing the extracted information to a user specified number (column 6, lines 34-53).

Regarding **claims 27 and 38**, Lennig discloses wherein the interpreter controls the telephony platform for placing outbound calls, putting the calls on hold, and later reconnecting with the calls put on hold (column 5, lines 1-15).

6. **Claims 18 and 30** are rejected under 35 U.S.C. 103(a) as being unpatentable over Lennig in view of Son et al. (US 6,212,408).

Regarding **claims 18 and 30**, Lennig as applied to **claims 16 and 29** differs from **claims 18 and 30**, in that it fails to disclose a password and a user-id.

However, Son teaches querying the user for a password and a user-id (column 8, lines 21-36); and

verifying the password and user-id entered by the user (column 8, lines 21-36).

It would have been obvious to one of the ordinary skill in the art at the time the invention was made to use a password and a user-id of Milewski in the invention of Lennig.

The modification of the invention would offer the capability of a password and a user-id such as the system would render the associate information when it sent.

### ***Conclusion***

7. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Ahluwalia is cited for a communication device for transmitting information using voice-activated signals (FIG. 2).


Rühl is cited for a method for selecting a locality by voice input (FIG. 1).

Brademann et al. is cited for a method of voice-operated information (FIG. 1).

8. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Gerald Gauthier whose telephone number is (703) 305-0981. The examiner can normally be reached on 8:00 AM to 4:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (703) 305-4895. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 872-9314 for regular communications and for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-4750.

  
g.g.  
June 12, 2003

FAN TSANG  
SUPERVISORY PATENT EXAMINER  
TECHNOLOGY CENTER 2600

